

VCS COVID-19 Support

Organisation/group	Address	Postcode	Ward	Contact Number	Contact person	Email	Type of service offered	Service users supported
ACCOMMODATION								
Bradgate Estate	150a St. Nicholas Circle Leicester	LE1 4JJ	City-wide	0116 262 5992	Joseph Levy	joe_levy@hotmail.co.uk	Help the community as a major local accommodation provider if required now or at any time in the future	Community use
Leicester Progressive Synagogue	24 Avenue Rd, Leicester	LE2 3EA	Castle, Knighton and Stonegate	0116 271 5584	Leon Charikar	Leon.Charikar@leics.gov.uk	24 hour access, two large rooms, toilet facilities and a reasonable sized kitchen, decent garden outside area. The parking outside is freely available	Community use
BASIC LIFE ESSENTIALS								
Baby Basics Leicester	part of the Church of the Martyrs charity.	LE3 0QT	Leicester	N/A	N/A	Referrals and enquiries: babybasicsleicester@gmail.com Donations: donationsbbl@gmail.com	Support around 35-40 families a month to provide baby essentials and equipment (this includes Moses basket and mattress, bedding, clothing for the child, muslin clothes towels, toiletries, bottles, toys and nappies) the essentials are free for asylum seekers, teenage mums, homeless, victims of domestic abuse and families with very little income due to the change in universal credits identified on a healthcare referral basis	Asylum seekers, teenage mums, homeless, victims of domestic abuse and families with very little income
Giving World	92 Burleys Way, Leicester	LE1 3BD	City & County	0116 2516205	Rama Bhalla	info@givingworld.org.uk	Basic life essentials to most vulnerable in City and County. Clothing-Children's/Adults Gloves Bed sheets Toiletries Hand sanitizers Children's reading books, Pens/ pencils Creative activity sets Gift items	Vulnerable families
FOOD PARCEL DELIVERY & HOT FOOD								
Bushy Lions charity	1 Stafford Street Leicester	LE4 7AL	Belgrave	7977247744	Josh Ramji	ramji.josh@hotmail.com	Delivering essential food packages free of charge in Belgrave area	Elderly & infirm
Christ Church- Thurnby Lodge	Thurncourt Rd, Thurnby Lodge, Leicester	LE5 2HQ	Thurnby lodge only	0116 2419526	N/A	N/A	Food parcel Mon & Thu 11-12 only	Elderly & Vulnerable Adults
Crowndale Food Services Limited	Ashville Trading Estate, Ashville Way, Whetstone	LE8 6NU	Leicester and Leicestershire	0116 2885747		sales@crowndale.co.uk	Public food and drink delivery service. Public price list on their facebook page. (www.crowndale.co.uk)	Anyone in need of support
CVSS (CoronaVirus Shakti Seva) -Shree Shakti Mandir	73 Canon Street, Leicester	LE4 6NH	Leicester City	07379461380	N/A	cvsshelpline@gmail.com	Service will commence from 30/03/2020- Meal delivery service for the Elderly and Disabled to Contributory Cost: £1.50 per meal, per head, per day Pre-order is required. Deliveries will be made on Mondays, Wednesdays and Fridays You can order meals per person for each household for up to 2 days at a time Food packages and volunteer drivers.	Support NHS, Police Staff, Fire Brigade, vulnerable & elderly
Dane View Care Home	165 Glenfield Rd, Leicester	LE3 6DP	Glenfield, LE3	0116 254 4000				
Drop Of Compassion E2	Beaumont Lodge - Emergency food Distribution Centre, Neighbourhood Centre, 250 Astill Lodge Road, Leicester	LE4 1EF	Beaumont Leys & Abbey	0116 2359481 / 0116 2128491	Martin Buchanan	me2@e2online.co.uk	Food and essentials supply to support food banks Emergency food parcel delivery scheme for vulnerable people in Beaumont Leys Emergency food parcel delivery scheme for vulnerable people in Abbey Ward	Organisations in need of support Vulnerable families & individuals
Global Mercy UK	2 Galby Street, Leicester	LE5 0ED	Charnwood and Spinney Hill	07861772881	Sahail Nagra	globalmercyuk@gmail.com	On Wednesdays we provide Food Parcels and on Thursday's Hot Food	People in need & homeless people
Guru Tegh Bahadur Gurdwara Leicester	106 East Park Road, Leicester	LE5 4QB	North Evington and City-wide	07595894904 07414760222	Tajiner Jagdev Mukhtiar Singh	taj.jagdev@gmail.com	Hot food Faith guidance and mindfulness	Elderly living alone and those at risk of isolation, Students, Family experiencing financial hardship, Pupils on free school meals - Asian vegetarian meal for pupils available (working with Jasbir Mann Falcons Primary School on this service)

Hamdiye Mosque (Great Central Community Association)	16 Great Central Street Leicester	LE1 4JT	10-15 mins drive from address	0746 995 0630	Salih Ezer	gccaleicester@gmail.com	Deliver to our local residents in-need and we can start as quickly as possible . We have the capacity to provide hot-food for up to 60 people every day, but are looking to expand this. We can prepare the following menu: 1. Rice or pasta; 2. A hot meal or soup; 3. Salad; 4. Dessert on some occasions; 5. and a beverage. *For those who prefer sandwiches, we can provide sandwiches or if they have particular dietary requirements (i.e. vegetarian) we can accommodate for those too. Als offering to supply hot meals for 100 families during Ramadan starting Friday 22/04/2020.	Families
Help the Homeless Leicester	N/A	N/a	Leicester City	0116 4030141	N/A	hthleicester@gmail.com	Daily hot food delivery. Food packages delivered three times per week. Free for people who do not have means to pay option to pay for those who can. Verification process for priority service users (proof of health and financial circumstances)	Vulnerable and those that are struggling financially
Holy Trinity Leicester	2 Upper King St, Leicester	LE1 6XE	Leicester City	0116 254 8981			Continuing to operate the Trussell Trust Foodbank on Wednesdays 10am-12pm & Triangle is functioning on Fridays as takeaway service only	
Humanity without borders	Unit 1 Rolleston Street Leicester	LE5 3ST	Leicester City	(0)7398186401 (0)7825414687		info@hwbcharity.org	Essential items/Food parcels	Local businesses
Icare-UKIM	41 Gwendolen Road, Leicester,	LE5 5FL	Leicester City	01162109035 07448546013	M Imran Abasi	icare.leicester@ukim.org	Food items (long expiry food)	People in need
Kidmah Organisation	77 Coleman Road, Leicester,	LE5 4LE	Leicester City	N/A	N/A	cares@kidmah.org	Emergency food parcel only. Provide essential services for elderly and vulnerable if they do not have a support network such as care packs and isolation support.	Vulnerable& Elderly
Kirton Lodge	100 Fowler Close, Leicester	LE4 0SG	Leicester City				Essential items/Food parcels	Anyone in need of support
Leicester City Vineyard Storehouse	Rally House, Bonchurch Street, Leicester	LE3	Leicester City				Hot food/Meals - www.leicestercityvineyard.org.uk	Anyone in need of support
Leicester Community Services	Suite 24 1st Floor, Melbourne Centre, Melbourne Road, Leicester	LE2 0GU	Leicester City and Leicestershire	07758594519	N/A	N/A	Food packs & hot meals	Anyone in need of support
Leicester Community Shop	10 Bishop Street, Leicester	LE1 6AF	open to all	01162545168	Gill Coleman	N/A	Low cost food and sanitary products starting form 10p.(open Mon to Thurs from 9.30 to 4 pm). Fri & Sat 10am to 2 pm)	Open to all
Lovebeu	N/A		Nationwide	N/A	Laura Holland	laura@lovebeu.com	Providing nutritious, plant based food aid for families in need, along with vital recipe support, cookery and food skills e-learning	Families in need
Manav Seva Community Centre	557 Melton Road, Leicester	LE4 7SJ	Leicester & Leicestershire.	0116 2122531 07877611602	Rajesh Joshi	info@manavseva.co.uk	Delivering meals on wheels to vulnerable, senior citizens & elderly members of our local communities	Vulnerable, senior citizens & elderly
Masjid Umar	5-7 Evington Drive, Leicester	LE5 5PF	Leicester City	0116 2735529	N/A		Delivering essential food packs	
Midland Langer Seva Society	Market Place, Leicester	LE1 5GG	Leicester city	(0)7802669057	Ginda Basra	ginda@mss.org.uk	Provide food from market place offering their service free of charge to deliver food parcels to people's homes. Morrisons supermarket now offer a range of essentials boxes delivered to people's door. Choose between vegetarian/meat/microwave meals. Faster delivery than full shops. https://www.morrisons.com/food-boxes/	Vulnerable
Morrisons Food boxes	N/A		Nationally					
New Parks Food Pantry	New Parks Community Centre, St Oswalds Road, Leicester	LE3 6RJ	New Parks	0116 222 1072			Essential items/Food parcels	Anyone in need of support
NuralQamar Trust	36 Belgrave Gate, Leicester	LE1 3GP	Leicester City	(0)7764533129	Yakoob Ahmedjee	info@nuralqamar.co.uk	Food Parcels	Vulnerable
OLIO	N/A (Mobile app)	N/A	Nationwide	(0)7846902251	Anne-Charlotte Mornington	annecharlotte@olioex.com	Global Cool4kids campaign, feeding local families 1. Campaign works as follows Cook/prepare school lunch(es) 2.Share on the OLIO app for local families to request/pickup for free 3.Use a no-contact safe pickup 4.Local families enjoy your delicious generosity	Children who depend on school meals
Peace Centre food bank	Thurncourt Road, Leicester	LE5 2NG	Leicester but primarily to Thurnby Lodge and Netherhall.	07999 271536	N/A	foodbank@peacecentre.org.uk	Delivery of food parcels at home	65+

Peepul Centre	Orchardson Avenue, Leicester	LE4 6DP	will deliver to isolated individuals living within 3 miles radius.	0116 261 6000	N/A	n/a	Free vegetarian meals. collection & delivery	Free vegetarian meals. Collection & delivery. Supporting those that cannot get out and are isolated. Delivery to people living within the 3 mile radius people living further away to collec.
Perfectly Edible UK	West end Neighbourhood Centre, Andrews street	LE3 5PA			N/A		Food and drink - using surplus food. Community resource to be found on MySupport West End/St Andrews. https://www.facebook.com/perfectlyedibleuk/	Those in need
Project Beacon		N/a	Leicester City	(0)116 4030141 07874049163	N/A	n/a	Landline number please contact for food parcel and mobile general enquiries	Supporting low income families, vulnerable, elderly
Salvation Army (New Parks)	330 Aikman Avenue, New Parks	LE3 9PW	Leicester (New Parks)	0116 3201699	N/a	leicester.west@salvationarmy.org.uk	Providing food parcelsCollection only - A phone call is needed prior to collection to state what is required. (Mon-thurs 10am-1pm)	
Sanders Senior Living	Graysford Hall, 11 Elmfield Avenue, Stoneygate, Leicester	LE2 1RB	n/a	07795658714 / 0116 4784530	Jamie Lawrence	jamie.lawrence@sandersseniorliving.co.uk	Hot food/Meals	Elderly and Vulnerable adults
Santosh Community Centre	2 Wingfield St, Leicester	LE4 5DS	Leicester	0116 266 9577	Praful Bhatt	N/A	Hot meal/tiffin7 days a week delivery	Anyone in need of support
Shree Hindu Temple and Community Centre	34 St Barnabas Road, Leicester	LE5 4BD	Leicester City	0116 246 4590	N/A	N/A	Food bank - Sun 11 to 1 & Thur 3pm-5pm. Collection only. Delivery for people who cannot collect and live within 3 miles	NHS staff, people on benefits and vulnerable people
Shree Lohana Mahajan Leicester CIO	Shreemati Nitiben Maheshbhai Gheewala Centre, Hildyard Road, Leicester	LE4 5GG	Leicester City	07957 191144	Neeta P Hindocha	neetaprakashhindocha@hotmail.co.uk	Offer cooked vegetarian food delivery service to this vulnerable & isolated member weekend "Tiffin Supper Service". Starting this weekend, Saturday 18 April 2020.	Elderly & Vulnerable
St Matthews Big Local	St Matthews House, 25 Kamloops Crescent, Leicester.	LE1 2HX	St Matthews	0116 251 8737	Simon Johnson	stmatthewsbiglocal@gmail.com	Basic meal to those in need Telephone support Limited supply of basic hygiene products. To access support complete form online, call or email Community Fridge / Table available to support residents.	St Matthews residents
The Allotment (Clarendon Park & Knighton)	59 Queens Rd, Clarendon Park, Leicester	LE2 1TT	Clarendon Park and Knighton			info@allotmentgroceries.co.uk	Taking orders for fresh fruit and vegetables. Deliver to those self-isolating (Email only).	Elderly and Vulnerable Adults
The Black Horse (Aylestone)	65 Narrow Ln, Aylestone, Leicester	LE2 8NA	Aylestone area	0116 2837225 or 07384953617	n/a	n/a	Delivering their pub meals. https://www.facebook.com/blackhorse2/	
Leicester Food Bank Plus	Reaching People, 3rd Floor, 15 Wellington Street, Leicester LE1 6HH. *Remote support - see email/tel. contacts for referrals*	LE1 6HH	City (if accessing either E2, Christ the King Church, Mosaic Foodbank, Emerald Centre, or Braunstone Foodshare food support).	07400 670110	Mary Collier	mary@reachingpeople.co.uk	Information and advice service for people experiencing food poverty and accessing food support from one of our community food project partners (E2, Christ the King Church, Mosaic Foodbank, Emerald Centre, or Braunstone Foodshare food support). Information and advice focuses on maximising income and welfare benefit advice; generalist information and advice also provided on housing, employment, and health/disability-related issues.	Anyone experiencing food poverty and accessing food support from either E2, Christ the King Church, Mosaic Foodbank, Emerald Centre, or Braunstone Foodshare.
The Emerald Centre	450 Gipsy Ln, Leicester	LE5 0TB	Aylestone, Troon and Leicester City	0116 276 9186	Tony Cusack	emeraldcentre@yahoo.co.uk	We are ringing all our vulnerable older clients each week. We ask them how they are and what support they need. We also support local communities and we distribute food on a Wednesday from The Black Horse in Aylestone. We also deliver excess food to local residents in Aylestone, Saffron and Braunstone and open our centre in Northfields so that a further 75 meals are cooked and sent out.	Elderly and Vulnerable Adults
The Open Hands Trust	Compassion Centre, 53 Upper Tichborne Street, Leicester	LE2 1GL	Leicester & Leicestershire	0116 2558672	Contact Sue Smout or Anastasia Nkhalamba	www.openhandsleicester.org.uk	Takeaway hotmeals on Tuesdays from 6pm-7pm. Hampers (essentials) Tue&Thur 10am - 11am - professional referral only (social worker, health etc)	Anyone in need of support
The Trussell Trust	https://www.trusselltrust.org/get-help/find-a-foodbank/		Leicester and Leicestershire	01722 580 180	N/A	enquiries@trusselltrust.org	Foodbank	Anyone in need of support

Westcotes Community Support Group						n/a	Contact Abi for info	
	N/a	n/a	n/a	0782 8621715	Abi			
Wigston Fields News and Deli	29 Carlton Dr, Wigston	LE18 1DF	Wigston	07904 929374		n/a	Delivering food and supplies to the local area. https://www.facebook.com/notjustacornershop/	Wigston residents
Vandrews Café	Carvers Corner, 3 Grange Dr, Glen Parva, Leicester	LE2 9PE	Glen Parva, LE2	0116 429 6199	N/A			
Zeph's Café (Oadby)☒	Trinity Methodist Church, Harborough Rd, Oadby, Leicester	LE2 4LA	Oadby area	0116 2717575	N/A		Hot meals and home delivery Free deliver of hot meals, snacks, frozen dinners, scones, cakes and desserts☐Only delivering within 3 miles of Trinity Methodist Church, Oadby. To order bread, milk, fruit or veg, must order by 12pm on Thurs for Friday delivery. https://www.facebook.com/zephscafe/	Elderly and Vulnerable Adults in Oadby.
ISOLATION SUPPORT								
Age UK - Helpline	Lansdowne House 113 Princess Rd East Leicester	LE1 7LA	Leicester, Leicestershire, Rutland	0116 299 2239 - Corona advice 0116-299 22 33 - other advice	N/A	enquiries@ageukleics.org.uk	Free telephone befriending service Helpline for 70+ . Expert advice- social care, housing, scam. Benefit adviceHelp during and after hospital	70+
Bahadur Day Centre	106 East Park Road, Leicester	LE5 4QB	Leicester city	7791371839	Harpreet Kaur	N/A	Telephone and online support for clients families and carers of Day Centre users and luncheon club. Referral to the GTB COVID19 Langar Sew	Families and carers Elderly and vulnerable adults with physical and mental health issues.
Busy Bees				0776 026 6621	Kate	N/A	Private service for home care - shopping, sitting, errands and domestic only. Hourly fee payable. Contact: Kate	Anyone in need of support
Home-Start Horizons	3 Oswin Road Leicester	LE3 1HR	Leicester city, Oadby, Wigston and Blaby District, Charnwood Borough, Melton and Rutland		Stuart Sullivan	info@homestarthorizons.org.uk	We are offering emotional support to families via telephone. Our volunteers are maintaining regular phone contact in order to improve social -isolation, stress and anxiety. We are offering practical help where needed with picking up and delivering food parcels and sharing resources and ideas for keeping children entertained.	Families
LAT - #Distant Socialising campaign	No address - all staff are home working	n/a	City-wide, potentially reaching into county	07715 078859	Ruth Rigby	hello@leicesterageingtogether.org.uk ; 0116 279 5062	Providing meaningful activity and engagement opportunities for people who are self isolating. It will offer printed, online and telephone resources for people to support positive mental wellbeing There will be a phone line for people to contact for personalised help with planning their access to distant socialising resources e.g. pen pals, telephone trees, creative challenges, online classes and online interactive groups	Everyone. Although it's based on our learning from LAT working with older people, elements will be intergenerational. We will be working specifically and in different ways with communities with internet access and those without (online and offline communities). Community radio offers will provide enhanced in-reach in to BAME communities
LAT - Ami - community volunteering	N/A - all staff working from home	N/A	Citywide	07715 078859	Rayhana Brydson	volunteering@vistablind.org.uk ;	Community volunteering - matching vulnerable individuals with community volunteers nearby	Any adult - with a city focus. Su's supported will depend on the level of checking undertaken with the volunteer and nature of the task
LAT - Community Connectors	N/A - all staff working from home	N/A	Belgrave, Evington, North Evington, Spinney Hills, Thurcourt	07715 078859	Ruth Rigby	hello@leicesterageingtogether.org.uk	Community Connectors - providing support as required to Mutual Aid groups and the community groups in these wards	Supporting vulnerable communities in these wards with a particular but not exclusive focus on reducing social isolation and loneliness on older adults. We don't generally work with families
Masjid Abu Hurairah	4AR, 9 Haynes Rd, Leicester	LE5 4AQ		07513 638296	N/A	headteacher@madrasahabuhurairah.co.uk	Isolation support for males & females	
Project Hope	www.projecthope-ic.com		Leicester & Leicestershire	(0)7891194911	Naeem Briscoe	N/A	24 hour community support helpline to support elderly and those in need.	Elderly & those in need
Shree Sanatan Mandir	84 Weymouth St, Leicester	LE4 6FQ					Support Helpline, talking & Listening service for the lonely and isolated. Also will collect medications and essential shopping items and deliver to those who are restricted to stay at home	Elderly & Vulnerable Adults

Silver line	Head office - Tavis House, 1-6 Tavistock Square, London	WC1H 9NA	Nationwide	0800 470 80 90	N/A	info@thesilverline.org.uk	Free confidential helpline providing information, friendship and advice to older people, open 24 hours a day, every day of the year	Older people
Woman 4 Change	n/a	n/a	Leicester City and Leicestershire	7568059078	Farhiya Ashkir	w4leicester@gmail.com	Language support and assistance for families	
MENTAL HEALTH SUPPORT								
Adhaar Project	79 St Peters Rd, Leicester	LE2 1DH	Leicester City	0116 220 0070	N/A	N/a	Supporting people to take control & manage their mental health. Our vision is a society where all those with mental health difficulties live happy, healthy & fulfilled lives. We achieve this using a holistic approach & delivering services in a culturally relevant and personalised way. We offer gender appropriate sensitive safe support services & aim to make those as accessible for diverse & multi faith communities. We offer mental health support services primarily but not exclusively to Black, Asian Minority, Ethnic communities (BAME) including indirect support to individuals who are refugees, trafficked women & men experiencing mental health trauma. We are also providing carer and family emotional support due to their loved ones having to self isolate. Also helping with getting access to food delivery to elderly and vulnerable people who are unable to cook. The service is offered in a culturally sensitive way and by staff who speak a range of south Asian languages.	Primarily but not exclusive to (BAME) communities including indirect support to individuals who are refugees, trafficked women & men experiencing mental health trauma
One nation	69 Hartington Rd, Leicester	LE2 0GQ		0116 2510171	N/A	info@onenation.org.uk	Domestic violence counselling	Victims of domestic and emotional abuse
Shama Women's Centre	39-45 Sparkenhoe St, Leicester	LE2 0TD	Leicester	0116 251 4747	N/A	shama_womens_centre@hotmail.com	<ol style="list-style-type: none"> 1. Corona Comrades – telephone support offered through multi-lingual volunteers to those who have been impacted by Covid-19. Emotional support and signposting information is being provided. 2. Counselling support – via telephone is being provided by multi-lingual qualified counsellors to those who are going through bereavement or affected by Covid-19. 3. Online classes – are being offered i.e. Arts and Craft, Baking, Cooking, Hair and Make up. 	People suffering from mental health.
UAVA	PO Box 26 Leicester	LE1 1AA	Leicester & Leicestershire	0808 80 200 28.	N/A	info@uava.org.uk Referrals: referrals@uava.org.uk	Local Sexual and Domestic Violence Helpline delivered by UAVA Ltd: 0808 80 200 28	Victims of domestic and emotional abuse
VARIOUS SUPPORT								
Aylestone Kings Taxis	753A Aylestone Road, Leicester	LE2 8TG	Aylestone, LE2	0116 233 8888	N/A	N/A	Grocery, prescriptions pick up and delivery	Elderly & Vulnerable
Baps Swaminarayan Sanstha	Pramukh Swami Junction, 135 Gipsy Ln, Leicester	LE4 6RH	Leicester and Leicestershire	0116 2715839	N/A	N/A	Elderly support and shopping help	Elderly & Vulnerable
B- Inspired	45 Wellinger Way, Leicester	LE3 1RG	Braunstone	0116 2795000	Angie Wright	info@b-inspired.org.uk	We Operate weekly and making up food parcels each week which are being delivered to the doorstep by Volunteer Drivers. This is for existing Foodbank members living in the Braunstone LE3 1 area. one of our staff answers our Neighbourhood Support phone line and triage queries from local people who have unmet needs and concerns. operate a Be-freinding scheme for Elderly residents in Braunstone or those over 55 experiencing loneliness and isolation it's telephone-based service and we have taken on more Volunteers.	Elderly & Vulnerable
Braunstone Town Council	Braunstone Civic Centre, Kingsway, Braunstone Town, Leicester	LE3 2PP	Braunstone Town and Thorpe Astley	0116 2795000	N/A	enquiries@braunstonetowncouncil.org.uk	Community response group which provides support including shopping duties	Elderly and Vulnerable Adults

Charity Link	20A Millstone Lane, Leicester	LE1 5JN	All	01162222200		jim.Munton info@charity-link.org	Making grants to provide essential items for those in need in the COVID-19 outbreak. We are able to supply most items other than clothing. This includes cookers, washing machines, fridge-freezers and other appliances, as well as beds, bedding, household items and various other items to help in a crisis for the service user.	Anyone can be referred to Charity Link for help but they must be referred by someone from a health or social welfare agency, either voluntary or statutory.
Citizens Advice Leicestershire	York House, 1st floor, 91 Granby Street, Leicester	LE1 6FB	Leicester City	03003301025		rehaan.adam@citizensadviceleicestershire.org Rehaan Adam	Free and confidential advice on the following issues: employment, welfare benefits, debt, health and community care, family and relationships, housing and immigration matters. Can advise anyone affected by covid-19 in terms of these categories. Tel: 03003301025 or visit website https://citizensadviceleicestershire.org/	Anyone in need of support
Community Advice and Law Service	First Floor, Epic House, Charles St, Leicester	LE1 3SH	Leicester City and Leicestershire	01146 242 1120		Kathryn Burgess enquiries@cals.uk.net	Services for debt, housing and welfare benefit advice will assist people across the city and county. Immigration Advice – initial 20 minute consultation free. No community based activity. Have moved all social welfare law advice services to phone/email base; advisers all working from home and service is fully operational.	Anyone in need of support
Glenfield Support Group	https://www.facebook.com/BraunstoneTownCouncil/	n/a	Glenfield, LE3	9am-12pm Karin Walley (07816983328) 1pm-4pm Cllr Nick Chapman (07710174005) 6pm-8pm Louise Bowles (07949431117)	as per contact number	N/A	Community support group helping collect shopping, mail, urgent supplies & making friendly calls.	Elderly and Vulnerable Adults
Jain Centre	32 Oxford Street	LE1 5 WW	Leicester & Leicestershire	0116 2541150	Ushaben Mehta, President	help@jaincentreleicester.com	telephone conversations to ensure everything is okay in the community. Other support is remote online discourses to alleviate isolation online bereavement prayers and chaplaincy services. Jain food is special that no other service providers offer so if required then provision is made to help and support those requiring it.	Senior People, vulnerable people, living alone, people who require grieving bereavement support
Kesh's wines and news	19-21 Guthridge Crescent Braunstone Town	LE3 1JL	Braunstone South and nearby	0116 282 5319	N/A	N/A	Delivering to the elderly - small supermarket with essentials like bread, milk, tinned food, toilet rolls and small freezer section. Card payments only - ideally call day before, but depending on availability may be able to do same day -	Elderly and Vulnerable Adults
Knighton Neighbourhood Forum	https://www.knightonforum.org.uk/ https://www.knightonforum.org.uk/covid-19-local-services/	n/a	Knighton		N/A	contact via website	Provide local services and working with VAL. Knighton Neighbourhood Forum -	Knighton residents
Leicestershire Cares	42 Tower Street, Leicester	LE1 6WT	All	0116 275 6490	Charlotte Robey-Turner, Head of Children and Young People	charlotteRT@leicestershirecares.co.uk	We can mobilise businesses to support communities by: - donating items/food/essentials - sponsoring activities/materials - providing vans to transport goods Our youth team can also support young people to ensure they have accurate info, can find work, improve health/wellbeing and socialise safely. Our education team can provide links/online resources for parents/carers whose children are off school	All community groups; care leavers and looked after children; ex-offenders; unemployed young people; homeless/at risk of homelessness; school students
Moneywise Plus	Reaching People, 3rd Floor, 15 Wellington Street, Leicester LE1 6HH. *Remote support - see email/tel. contacts for referrals*	LE1 6HH	Leicester & Leicestershire	0300 003 7004	Andrew Reed	info@moneywiseplus.co.uk	Moneywise Plus supports clients to better manage their finances and use IT, mobile devices and online services, building confidence to move forward and into employment. We are well placed to help with the issues faced by the community at this time, provide support during lockdown and prepare to find work when the time comes. The service is free and 1-2-1. Ordinarily it is provided face to face however, at this time, we can deliver via, phone, email and online only. Our key COVID related activities include help to: • Manage bills, make savings, get grants, set up and use a Universal Credit account. • Use online services so clients can stay informed and up to date. • Coping now and prepare for getting back to work. • Get the support you need including emergency food delivery. • Reduce isolation through regular contact with client make sure they are OK.	Unemployed/unwaged

Mutual Aid Covid19	www.facebook.com/groups/348462546112768	N/A	Leicester & Leicestershire	N/A	Raj Gill- Harrison & Christine Waite	helpcovidleicester@gmail.com	<ul style="list-style-type: none"> Supporting ppe-maker.net which is linking makers of scrubs and PPE to hospitals and care homes across the UK Rapid response community network with over 1000 volunteers Leafleting & helping with essential shopping, prescriptions, signposting & befriending those struggling with isolation and mental health, using Facebook & other media to link needs with donors, referring when necessary to food banks Filtering and dissemination of information on services etc from a city wide perspective to ward level groups 	vulnerable and isolated neighbours
One Nation	69 Hartington Rd, Leicester	LE2 0GQ	City wide	0116 2510171	N/A	info@onenation.org.uk	PPE for frontline NHS staff. Food supply and volunteers for foodbanks	NHS
St Lukes Church - Thurnby	Main St, Thurnby, Leicester	LE7 9PN	Leicester wide	7895983923			Shopping & Prescription help	Elderly and Vulnerable Adults
Somali Community Parents Association	19 Brunswick St, Leicester	LE1 2LP	Leicester	0116 262 8632	N/a	info@socopa.org.uk	To support the Somali community understand and access key services (health, education and housing). They also provide a drop-in service for advice and form-filling supplementary lessons for school children, a youth club, Job-search assistance and ESOL classes. (moving services online)	Somali Community
South Knighton Community Events	https://en-gb.facebook.com/SouthKnighton/	n/a				Judith.hibbert@ntlworld.com	Shopping help - email with contact details, to make clear that help is needed	Elderly & A
TEAMS	http://www.teams-ltd.org/	n/a	Leicester	N/A	Mohamed A Yunus Vhora Saleem Sheikh Zed Sheikh	Mohamed A Yunus Vhora – mohamed@teams-ltd.org Saleem Sheikh – bob@teams-ltd.org Zed Sheikh – Zed@teams-ltd.org	TEAMS Together Everyone Achieves More Success. (TEAMS) is a registered charity based in Leicester. Their aim to help people who are in crises around the world and bring communities together across religious and cultural divides.	Older People
The Centre Project	Alfred Pl, Granby St, Leicester LE1 1EB (off granby street, oppsite LCC customer service centre)	LE1 1EB	Leicester City	(0116) 255 4013	Eric Waweru	info@centreproject.org	Providing food parcels and online support. Our Foodbank is open very Monday 10.00am – 1.00pm (open to all, no referrals needed). We are making deliveries to those self-isolating or unable to get out. Telephone support and befriending is ongoing Monday – Friday to reduce loneliness and isolation. Freedom Youth Club is providing young people with support by phone and social media (WhatsApp group). We are also making for deliveries to some of our YP.	Elderly, vulnerable, Youth
Trade Sexual Health	Floor 2, 27 Bowling Green St, Leicester	LE1 6AS	Leicester, Leicestershire and Rutland	0116 254 1747	N/A	info@tradesexualhealth.com	Trade Sexual Health work with the LGB&T communities of Leicester, Leicestershire and Rutland. They provide a range of confidential support and advice services for sexual health, HIV prevention and mental health and wellbeing, including a counselling service.	Lesbian, gay, bisexual and transgendered groups
We Love Aylestone	https://www.facebook.com/weloveaylestone/	n/a	Aylestone area	0116 283 7225 / 0738495361	n/a		Shopping, befriending dog walking, prescription collection, they also have packets of soup they can distribute	
Youcef Chip Shop	288 Victoria Rd E, Leicester	LE5 0LF		07792610419			Providing free food to the hospitals and other charities	All people in crisis
Zinthyia Trust	12 Bishop Street, Leicester	LE1 6AF	City wide	1162545168	Zinthyia Ganeshpanchan	zinthyigameshpanchan@yahoo.co.uk	Face to face advice on money, debt, housing, benefits and energy Domestic violence support and emergency food parcels Open Mon to Thurs 9.30 to 4 pm Fri 9.30 to 2 pm	All people in crisis
VCS & COMMUNITY FUNDING SUPPORT								
Leicestershire and Rutland Community Foundation	3, Wycliffe St, Leicester	LE1 5LR	Leicester, Leicestershire, Rutland	07496 179376	Louise Cotton, Grants Officer	Grants to charitable and voluntary organisations	Grants to charitable, voluntary and community groups in Leicester, Leicestershire and Rutland on behalf of private donors - companies, families and individuals - and government. We work to develop philanthropic giving	Charity, voluntary and community groups
Ummah Welfare Trust	1 Haddon St, Leicester	LE2 0GG		0800 40800/01204661030			Financial support for families	Families in financial difficulty
OTHER SUPPORT								
Covid-19 Leicestershire Muslim Funeral Support Group	N/A	n/a	Leicester & Leicestershire	078833533490 07710458526 07879610649	Salim Mangera Sallahudin Chungtai Zubeir Hassam		Funeral strategy for Muslim families across Leicestershire	Muslims
Humanity without borders	Unit 1 Rolleston Street, Leicester	LE5 3ST		(0)7398186401 (0)7825414687		info@hwbccharity.org	Supporting organisations by providing essentials i.e. food items, toiletries	Organisations in need of support
Hashim Duale	N/A	n/a	City	(0)7729243623	Hashim Duale	hashim.duale@googlemail.com	Disseminate information, guidance, to Somali Community and has a extensive contact list. Will contact community via WhatsApp and Facebook	Somali Community
I Care Pharmacy	1d, 101 Gwendolen Rd, Leicester	LE5 5FL	Leicester	(0)8001223359	N/A	N/A	Home delivery service for prescription medications and over the counter medicine	All
Islamic relief	56 Chatsworth St, Leicester	LE2 0FP		0116 251 3450	N/A	N/A	Volunteers for organisations	Supporting organisations that need volunteers

Loros	LOROS Hospice Groby Road Leicester	LE39QE	Leicester City, Leicestershire and Rutland.	0116 231 3771	N/A	info@loros.co.uk	Specialised care for those over 18 with complex problems who are suffering from a terminal illness when cure is no longer possible Inpatient Ward - 31 beds Day therapy – Telephone support to assess patients wellbeing. Outpatients - Patients will be triaged and telephone advice given where possible to minimise face to face contacts. CNS team - Patients will be telephoned and advice given where possible to reduce face to face visits MND - Patients will be telephoned and advice given where possible to reduce face to face visits Home visiting - Telephone support will be offered Lymphoedema - Patients will be triaged and telephone advice given where possible Counselling - Clients offered telephone support	Specialised care for individuals.
Parkview Chemist, East Park Road	276 East Park Road, Leicester	LE5 5FD	276 East Park Road, LE5 5FD		0116 273 0780		Delivering medication to those in self-isolation. Open 9-5pm · Closes 1-2pm - Closed Sundays	All
Q Foods Ltd	106 Melbourne Road, Leicester	LE2 0DS	N/A	07702 596262	Dilshad Ahmed.	qfoodsltd@hotmail.co.uk	Offer to use our premises should the need arise to any other organisation that could benefit the elderly, needy and the vulnerable	Elderly,vulnerable,people in need
Voluntary Action Leicestershire	9 Newarke Street, Leicester (building currently closed. Referrals via telephone or email)	LE1 5SN	All	0116 257 5050	Kevin Allen-Khimani (kevin.ak@valonline.org.uk) or Paul Akroyd (paul.a@valonline.org.uk)	helpline@valonline.org.uk	Supporting City & County Voluntary & Community Sector in their response to COVID - 19 and beyond. Register to find volunteers or register to volunteer via https://www.volunteerleicestershire.org.uk/ (Currently have a bank of 2000 plus volunteers). Funding and governance support to groups. You can access this service via telephone and email. General information advice and guidance published on https://valonline.org.uk/ .	City based Voluntary and Community Social Enterprise Sector Organisations